

Exam Number/Code : 220-701

Exam Name: CompTIA,A+
Essentials (2009)

Version : Demo

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QUESTION 1

Which of the following RAID levels uses striping across three or more disks with parity?

- A. RAID 1
- B. RAID 3
- C. RAID 5
- D. RAID 10

Answer: C

QUESTION 2

A customer reports that while attempting to print a document it seems to queue up fine, but the printer does not print the job. Which of the following may be the cause?

- A. Outdated or corrupt print driver.
- B. The application used to create the document is incompatible with the printer.
- C. A print job is waiting in the print queue.
- D. Printer configuration is incorrect.

Answer: C

QUESTION 3

A print job fails to leave the queue. Which of the following services may need to be restarted?

- A. Printer Driver
- B. Windows Spool Service
- C. Print Spooler
- D. NIC driver

Answer: C

QUESTION 4

A technician depans prints forms on multi-layer carbonless copy paper. When asked to replace the printer, which of the following printing technologies will allow the technician to continue to use the depans copy paper?

- A. Transfer
- B. Dot Matrix
- C. Thermal
- D. Laser

Answer: B

QUESTION 5

A customer's computer crashes consistently when a specific application is launched. The technician has looked at the computer and confirmed the cause of the crash. Which of the following is the NEXT troubleshooting step the technician should take?

- A. Verify full system functionality.
- B. Document the findings, actions, and outcomes.
- C. Establish a plan of action to resolve the problem.

D. Question the user and identify changes the user has made to the system.

Answer: C

QUESTION 6

Which of the following programs can be scheduled to delete unwanted depressed old files?

A. Disk Management

B. Check Disk

C. Disk Cleanup

D. Disk Defragmenter

Answer: C

QUESTION 7

Which of the following chipsets is responsible for controlling the data flow between a PATA optical drive and the processor?

A. Northbridge

B. BIOS

C. Southbridge

D. DMA controller

Answer: C

QUESTION 8

A KVM will allow the user to:

A. prevent unauthorized users from removing devices from a deputer.

B. network multiple deputers to gain optimum use of system resources.

C. connect multiple deputers to save on resources.

D. allow multiple users the ability to share a single deputer.

Answer: C

QUESTION 9

Which of the following bus slots is in a laptop?

A. AGP

B. PCMCIA

C. PCI

D. AMR

Answer: B

QUESTION 10

A technician is called to a school lab to fix a deputer. The deputer worked fine the day before, but now does not power on. The deputer is plugged into a power strip with another deputer.

The other deputer works fine. Which of the following could be the problem? (Select TWO).

A. The power strip is overloaded.

B. The monitor is unplugged.

C. The power cable is unplugged from the deputer.

- D. The power strip is unplugged.
- E. The voltage switch on the deputer is set incorrectly.

Answer: C,E

QUESTION 11

The FASTEST cache in a deputer is:

- A. L1.
- B. L2.
- C. L3.
- D. L4.

Answer: A

QUESTION 12

Which of the following uses pair authentication to provide a wireless connection between two devices?

- A. 802.11n
- B. Bluetooth
- C. Infrared
- D. Cellular

Answer: B

QUESTION 13

Which of the following should a technician be cautious of when removing a fuser from a printer that has been recently operational?

- A. The fuser being fragile
- B. The fuser being wet
- C. The fuser being hot
- D. The fuser containing toner

Answer: C

QUESTION 14

Which of the following will help dissipate heat through the heat sink when upgrading a CPU?

- A. Case fan
- B. Thermal depound
- C. Motherboard riser
- D. Power supply

Answer: B

QUESTION 15

Which of the following would acdemodate the installation of an upgraded video card? (Select TWO).

- A. AGP
- B. VGA

- C. DVI
- D. SCSI
- E. PCIe

Answer: A,B

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QUESTION 16

A technician has replaced a memory stick in a deputer. After the operating system starts to boot, the deputer displays a BSOD. Which of the following is the MOST likely cause?

- A. The chipset firmware needs to be updated
- B. The motherboard has failed
- C. The hard drive has failed
- D. The memory is not seated properly

Answer: D

QUESTION 17

Which of the following is the MOST secure form of wireless security?

- A. WPA2
- B. MAC filtering
- C. SSID
- D. WEP

Answer: A

QUESTION 18

The process of a virus or worm copying itself, then propagating to multiple systems is known as:

- A. repudiation
- B. replication
- C. duplication
- D. redundancy

Answer: B

QUESTION 19

Which of the following is a user replaceable memory in a deputer system?

- A. SRAM
- B. CMOS
- C. ROM
- D. DRAM

Answer: D

QUESTION 20

deputers should NEVER be placed on which of the following materials?

- A. Carpet

B. Wood

C. Tile

D. Plastic

Answer: A